



The Arbitration Foundation of Southern Africa
NPC

Certificate OF COMPETENCE

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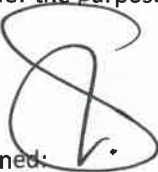
The Arbitration Foundation of Southern Africa (AFSA) hereby certifies that

Zanele Cynthia Heinermann

has acquired the necessary skills, experience and competence to act as a mediator in Court annexed matters referred to mediation pursuant to the Mediation Directive and Protocol of the Gauteng Division of the High Court.

Zanele Cynthia Heinermann has successfully completed the 40-hour (five day) University of Pretoria affiliated AFSA Mediation Course and has been certified as competent by an independent assessor.

We confirm that **Zanele Cynthia Heinermann** is a member in good standing under the AFSA Mediation Panel and has agreed to be bound by the codes, policies and rules of AFSA, including but not limited to AFSA's Code of Conduct and Disciplinary Policy. The mediator has also subjected him/herself to the general oversight of AFSA for the purposes of conducting the court-annexed mediations in the Gauteng Division.

Signed: 

ANDILE NIKANI

Chief Executive Officer (CEO)

Arbitration Foundation of Southern Africa (AFSA)