



**MPHELA &
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ATTORNEYS INC.

SETTING THE LAW IN MOTION

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TO WHOM IT MAY CONCERN

RE: CONFIRMATION OF EXPERTISE AND EXPERIENCE – MS. R. MPHELA

This letter serves to formally confirm that Ms. R. Mphela has, for an uninterrupted period of 6 years, from 2015 until December 2020, been extensively involved in matters relating to the Road Accident Fund (RAF), as well as other delictual and personal injury claims. During this period, Ms. Mphela demonstrated a high level of competence, professionalism, and a deep understanding of the relevant legal principles, processes, and practical considerations within this highly specialised field.

1. Road Accident Fund (RAF) Experience

1.1 Ms. Mphela has dealt comprehensively with RAF matters of varying complexity and quantum, ranging from high value catastrophic injury claims to less complex personal injury matters. Her portfolio has included, but is not limited to:

- Serious and catastrophic injury claims, including head and brain injuries, spinal cord injuries, and orthopaedic fractures;
- Loss of support claims on behalf of dependents of deceased victims;
- General damages and loss of earnings claims;
- Engagements and negotiations with the RAF on block settlements and structured settlement arrangements; and
- Preparation of medico-legal evidence, quantum assessments, and expert reports in support of claims.
- Engaging in mediation with RAF representatives

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- Ms Mphela was engaged in the matter from inception through to finalization, handling all aspects of the claim process to the satisfaction of the client. Her responsibilities included analyzing the merits and supporting documentation, managing matters of both complex and less complex nature including disputes relating to compliance with governing legislation on prescription, lodgment, and quantum. She was responsible for the preparation and lodgment of claims, drafting of summons, comprehensive trial preparation, briefing of counsel, attendance at pre-trial conferences, and the management of trial applications under her silo. Ms Mphela successfully saw each matter through to completion and finalization, thereafter, handing it over to the firm's Costs Department.

Through this extensive exposure, Ms. Mphela has acquired a wealth of practical and theoretical knowledge in RAF related litigation, settlement negotiations, and procedural management. Her experience has equipped her with an in-depth understanding of RAF legislation, case law, claims administration, and settlement processes, enabling her to navigate complex claims efficiently and strategically.

2. Medical Malpractice / Medical Negligence Experience

Concurrently, between 2015 and 2020, Ms. Mphela was also actively engaged in medical malpractice and medical negligence matters. Her experience spans claims arising from:

- Gross surgical errors, misdiagnoses, and delayed treatment;
- Birth injuries and obstetric negligence;
- Hospital liability and failure to provide adequate care;
- Hospital and Hospital employee's negligence
- Consent and Ethical Violations
- Emergency Room Negligence
- Negligent performance of medical procedures and resultant damages.

Through this work, she developed a solid understanding of the medical-legal interface, standard of care principles, and causation assessments that underpin medical malpractice litigation. Her involvement extended to liaising with medical experts, interpreting complex medical records, drafting legal documents and formulating damages claims, attending pre-trial conferences, consultation with briefed Counsel and

client prior to trial, all of which required a high degree of analytical and technical skill prior to the trial.

3. Other Delictual and Personal Injury Claims

Beyond RAF and medical malpractice, Ms. Mphela's experience includes a wide range of delictual claims, such as:

- Unlawful arrest and malicious prosecution;
- Assault by employees and security personnel;
- Dog bite incidents and other public liability matters;
- Wrongful death and dependency claims; and
- General negligence and vicarious liability cases.

These matters further enriched her understanding of delictual principles, liability assessment, and quantification of damages, consolidating her expertise across the personal injury spectrum.

4. Specialised Knowledge and Training

Ms. Mphela possesses specialised experience and/or training in personal injury law, including RAF, medical negligence and other delictual matters. With this background she not only understands the substantive and procedural law applicable to personal injury disputes but is also proficient in the practical administration of such matters.

This expertise positions her well for roles requiring mediation, facilitation, or adjudication within the personal injury field. Those mediating such matters are expected to possess a sound understanding of the law, industry practices, and negotiation dynamics, and Ms. Mphela's background meets and exceeds these requirements. Her accumulated experience ensures she is able to facilitate negotiations efficiently, evaluate claims objectively, and assist parties in achieving fair and informed settlements.

In summary, Ms. Mphela has developed a comprehensive and practical understanding of the personal injury field, supported by years of hands-on experience in RAF, medical negligence, and general delictual claims. Her knowledge, training, and professional exposure make her a valuable asset in the personal injury and dispute resolution environment.

Yours faithfully,



Mr Tshepho Matlala